

SSO Portal: Clear Cache

CCISD Learning Technology



Having Trouble Logging in to the SSO Portal?

You may need to clear the cache.



Internet Explorer, Edge, Chrome, or Mozilla Firefox

1. Use the keyboard shortcut **CTRL + SHIFT + DEL**
2. Press **Clear**
3. Close then relaunch the browser.



Safari 8.0 - 10.0 (Mac) - Clearing Cache and Cookies

1. Click on Safari and then on **Preferences**.
2. Select **Privacy &** then click **Manage Website Data**.
3. Select **Remove All**
4. In the small popup select **Remove Now**.
5. Close then Relaunch Safari